



WATER DEPARTMENT PRESS RELEASE

For Immediate Release
May 22, 2024

Contact: Water Distribution Department
(315) 785-8870

WATER MAIN BREAK – FRANKLIN STREET

There has been a water main break on Franklin Street that is affecting several areas in the City of Watertown.

The Water Distribution Department is working to rectify this as soon as possible and would like to thank you for your patience and cooperation while this work is completed.

If you experience discolored water following the repair to the water main, run all cold-water faucets for two to three minutes, shut the water off, allow the water to settle for about 15 minutes, and run the water again for two to three minutes. If the water does not run clear, repeat this process. Do not run the hot water faucets until the cold water runs clear. If the water does not become clear after repeating this process multiple times, contact us at 315-785-7757.

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